Product Brief

Symantec Information Protection Program Review

What Is It?

The Symantec Information Protection Program Review is a complimentary service designed to drive value for customers using our Information Protection products. The service evaluates five key areas of maturity for your information security program, highlighting opportunities to reduce risk that may exist due to gaps within that program.

This light-touch, highly-focused review helps leadership by evaluating, prioritizing, and managing areas within the information protection program that can realize the expected value from existing technology solutions and ultimately drive towards a desired maturity state. We review current information protection capabilities, establish the desired state of maturity, and develop a program strategy and prioritized roadmap for achieving your information protection goals.

Using a well-defined methodology, Symantec Solutions Engineers provide advice in the context of your business and technical goals. Symantec leverages its extensive experience and market-leading expertise in the information protection landscape to examine the five areas of maturity through inspection of customer-provided documentation, interactive sessions with tool administrators, and interviews with key stakeholders. The review provides both tactical and strategic recommendations to advance the information protection maturity level to meet and exceed business requirements.

How Does It Work?

Symantec developed the Symantec Information Protection Capability Maturity Model to facilitate wide-ranging discussions about your information security program. This model provides a simple way to group, characterize, and identify baselines to provide targeted goals for realizing value from the program.

The Information Protection Capability Maturity Model is based on five focus areas:

- **Policy Coverage**
  Evaluating the protection of employee, customer, and corporate data
- **Program Governance and Strategy**
  Understanding how strategic direction is determined and interacting with the business units whose data is being protected
- **Incident Remediation**
  Determining if remediation of incidents is manual or automated and evaluating if the current structure aligns with policy coverage
- **Infrastructure Coverage and Scope**
  Determining if there is sufficient positioning and sizing of resources, appropriate configuration, and proper flow of data to cover all egress points and to sustain expected growth
- **Metrics, Reporting, Integrations**
  Reviewing risk reduction goals and assessing metrics to ensure alignment and analyzing reporting technologies and interactions with other systems

Each element in the model is evaluated based on multiple subsections to provide a complete picture of information protection for the customer. Maturity levels are based upon best practices built from years of extensive field observations of information protection customers across multiple industry verticals.

How Much Time Will It Take?

The Information Protection Review typically requires four to seven hours of total customer commitment, typically divided into a series of short, one-hour, one-on-one or small group interviews. Interviews are typically held over the span of a two-week period to allow for flexible scheduling and typically involve system administrators, security architects, incident response team leads, program leadership and program management, and key business stakeholders.

What Is the Outcome?

The review provides an overall view of the current information protection maturity level, including a comparison to other customers in the same industry vertical, and a comparison to all Symantec customers. In addition, the review identifies key observations and concerns that may be preventing the program from attaining its desired potential.

These areas are addressed with short and long-term recommendations with clearly identified action owners to drive needed outcomes. Finally, a timeline-based program roadmap is presented to prioritize the recommendations and actions to realize maximum benefit as quickly as possible.

How Do I Schedule One of These?

Call your Symantec sales representative for more information about this offering.