**CROWDSTRIKE**

# Falcon Complete Next-Gen MDR

Eradicate threats across the entire attack surface with the industry leader in managed detection and response (MDR)

## Challenges

In today's threat landscape, speed of detection and response is critical. While adversaries like FAMOUS CHOLLIMA leverage GenAI to conduct sophisticated social engineering attacks, others are accelerating their attacks and achieving lateral movement in just 48 minutes — the average eCrime breakout time CrowdStrike observed in 2024.[1]

To stay ahead of emerging threats, organizations must operate at maximum efficiency and rely on the right blend of skills and cutting-edge AI-native technology to build robust security operations that can defend against any attack anywhere. Ongoing skills shortages and increased attack sophistication intensify the challenge of proactive threat detection and response, leaving IT and security teams stretched thin and no closer to their objective of stopping breaches.

## Solution

CrowdStrike's industry-leading managed detection and response service, CrowdStrike Falcon® Complete Next-Gen MDR, combines expertise from world-class security analysts and cutting-edge, AI-native cybersecurity technology to stop breaches across the entire attack surface 24/7 with unmatched speed and precision.

Powered by the CrowdStrike Falcon® cybersecurity platform, Falcon Complete Next-Gen MDR expands the scope of visibility beyond native endpoint, identity, and cloud security telemetry with third-party data from CrowdStrike Falcon® Next-Gen SIEM. With this third-party data, Falcon Complete Next-Gen MDR delivers unparalleled expert-driven investigation, response, and surgical remediation.

## Key benefits

- Stop breaches across the attack surface with 24/7 expert-led protection

- Gain immediate time-to-value with protection operationalized in days, not weeks or months

- Reduce operational overhead through staff augmentation

- Get outcomes, not homework, with full-cycle remediation delivered by the Falcon Complete Next-Gen MDR team

[1] CrowdStrike 2025 Global Threat Report

# Key service capabilities

**Supercharge Your SecOps with World-Class Expertise**

» **Force multiplier for your team:** Fortify your defense with 24/7 protection from top security experts. Falcon Complete Next-Gen MDR delivers the expertise needed to close the skills gap and combat today's most advanced threats, including ransomware, phishing attacks, and zero-day exploits.

» **Around-the-clock protection:** Adversaries never sleep and neither does CrowdStrike. With a global footprint and a follow-the-sun model, Falcon Complete Next-Gen MDR delivers seamless real-time protection and accelerated response to eliminate advanced cross-domain threats no matter when or where they occur.

» **Fastest detection speeds in the industry:** Falcon Complete Next-Gen MDR delivers a rapid 4-minute mean time to detect (MTTD), setting the benchmark for speed against today's adversaries.

**Disrupt Advanced Attacks**

» **AI-accelerated threat response:** Outpace adversaries and stop breaches fast with Falcon Complete Next-Gen MDR. CrowdStrike's expert-led approach unites human judgment and oversight with purpose-built GenAI and breakthrough agentic AI workflows from CrowdStrike® Charlotte AI™ to accelerate the speed of investigations and drive earlier threat disruption across the attack surface.

» **Intelligence-driven threat hunting:** Stop the most sophisticated adversaries with CrowdStrike Falcon® Adversary OverWatch™, which delivers 24/7 protection across endpoints, identities, and cloud workloads using advanced AI, industry-leading threat intelligence, and unrivaled human expertise.

» **Delivering results, not homework:** Achieve rapid response with full-cycle remediation delivered by the Falcon Complete team. These expert analysts act immediately to contain threats, kill malicious processes, quarantine files, and remove persistence, preventing downtime and costly reimaging.

**Stop the Breach Everywhere**

» **Get advanced detection and response:** Falcon Complete Next-Gen MDR leverages key Falcon platform modules including CrowdStrike Falcon® Insight XDR, CrowdStrike Falcon® Prevent, and CrowdStrike Falcon® Discover to identify security gaps and stop threats targeting your environment.

» **Stop identity-based attacks:** Falcon Complete Next-Gen MDR stops identity-based attacks in their tracks, with CrowdStrike Falcon® Identity Protection, delivering real-time identity threat prevention and IT policy enforcement.

» **Secure cloud workloads:** Falcon Complete Next-Gen MDR uncovers and eradicates cloud intrusions in real time with CrowdStrike Falcon® Cloud Security, delivering comprehensive managed protection for cloud workloads and containers.

» **Extend protection to critical data sources:** With unified threat data from Falcon Next-Gen SIEM, Falcon Complete Next-Gen MDR expands the scope of visibility and protection beyond native Falcon telemetry to accelerate threat investigation and eradicate threats earlier in the kill chain.

Third-party domains include:

- ° Email security
- ° Cloud user workspace
- ° Network perimeter
- ° Infrastructure
- ° Identity / single sign-on (SSO)
- ° And more

**What Falcon Complete customers say**

**Until you move to CrowdStrike, you don't know what you're missing**

"Falcon Complete was exactly what we wanted ... both human eyes and AI eyes watching over our security ... For less money, we have an entire team that's chasing the sun and protecting our systems 24/7. It was a no-brainer for us."

Jeremy Oddo

Global Director of Technology, The Third Floor

**Read more**

## Industry Validation

Forrester Names CrowdStrike a Leader

CrowdStrike named a Leader in The Forrester Wave™: Managed Detection and Response Services, Q1 2025

Gartner® Peer Insights™ Customers' Choice

CrowdStrike named a Customers' Choice in Gartner® Peer Insights™ for MDR

CrowdStrike named a Leader in 2024, IDC MarketScape: Worldwide MDR

CrowdStrike named a Leader in the IDC MarketScape: Worldwide Managed Detection and Response 2024 Vendor Assessment, among 19 MDR vendors evaluated

**Schedule a demo**

## About CrowdStrike

CrowdStrike (Nasdaq: CRWD), a global cybersecurity leader, has redefined modern security with the world's most advanced cloud-native platform for protecting critical areas of enterprise risk — endpoints and cloud workloads, identity and data.

Powered by the CrowdStrike Security Cloud and world-class AI, the CrowdStrike Falcon® platform leverages real-time indicators of attack, threat intelligence, evolving adversary tradecraft and enriched telemetry from across the enterprise to deliver hyper-accurate detections, automated protection and remediation, elite threat hunting and prioritized observability of vulnerabilities.

Purpose-built in the cloud with a single lightweight-agent architecture, the Falcon platform delivers rapid and scalable deployment, superior protection and performance, reduced complexity and immediate time-to-value.

## CrowdStrike: We stop breaches.

Learn more at https://www.crowdstrike.com/
Email: services@crowdstrike.com
Start a free trial today: https://www.crowdstrike.com/free-trial-guide/